

# eliminating racism empowering women

# ywca

## Central Massachusetts

Position:	Hotline Advocate – Part-time
Accountability:	Daybreak Program Director
Availability:	Part-time, Monday, Wednesday and Friday 8:30am – 4:30pm
Location:	Worcester
CORI Required:	Yes

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### **About the YWCA Central Massachusetts**

For more than 125 years, the YWCA Central Massachusetts has served as a life-long positive force for women and girls, their families and communities. By leveraging the reach, power and passion of our members and supporters, we have created lasting change.

The YWCA Central Massachusetts offers a wide range of programs, including early education & care; domestic violence services; career assistance; healthy lifestyle promotion. Our services strengthen women and girls in the community, helping them to realize their full potential.

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### **General Function:**

Provide support, referrals and personal advocacy to victims of domestic violence as needed. Assist with projects as needed.

### **Responsibilities:**

1. Assess victim's needs.
2. Assess lethality of victim's situation.
3. Assist client with development of safety plan.
4. Maintain and report statistical measurements as required.
5. Maintain documentation as required.
6. Maintain knowledge of community resources and refer/advocate as necessary.
7. Maintain current knowledge of domestic violence.

### **Qualifications:**

- Experience in domestic violence intervention preferred
  - Bi-lingual (English/Spanish) preferred
  - Basic computer skills
  - Ability to advocate on behalf of victims
  - Ability to perform calmly in crisis situations
  - Training and experience in crisis intervention counseling preferred
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### **How to apply:**

If you are interested in applying for any of the above positions please resume to:

Email: [HR@ywcaworcester.org](mailto:HR@ywcaworcester.org)

Fax: Human Resources at 508-754-0496

Mail: YWCA Central Massachusetts  
Attn: Director of Human Resources  
1 Salem Square  
Worcester, MA 01608-2090

The YWCA Central Massachusetts is an Affirmative Action/Equal Opportunity Employer.