

**eliminating racism
empowering women**
ywca

Central Massachusetts

Position:	Shelter Advocate, Daybreak Program
Accountability:	Director of Residential Services
Hours of Work:	Monday 7am-12pm, Wednesday 7am-12pm and Sunday 3pm -11pm
Location:	Worcester
Exempt Status:	Non-exempt
CORI Required:	Yes

About the YWCA Central Massachusetts

For more than 125 years, the YWCA Central Massachusetts has served as a life-long positive force for women and girls, their families and communities. By leveraging the reach, power and passion of our members and supporters, we have created lasting change.

The YWCA Central Massachusetts offers a wide range of programs, including early education & care; domestic violence services; career assistance; healthy lifestyle promotion. Our services strengthen women and girls in the community, helping them to realize their full potential.

General Function:

Conducts shelter screenings and intakes to include: assessing immediate needs of women prior to their entering shelter, including safety contracting, physical, emotional and mental health care needs; nutritional, cultural and other special needs.

Responsibilities:

1. Provides advocacy through individual and group contact.
2. Oversees implementation of program policies and procedures according to program guidelines.
3. Provides crisis intervention when needed.
4. Provides safe transportation as needed.
5. Answers 24-hour emergency hotline.
6. Attends in-service training, staff meetings, supervisory meetings and case reviews.
7. Assists women with moving personal belongings into and out of the shelter.
8. Rotates on-call coverage as needed.
9. Performs other related duties as needed and as assigned by Director of Residential Services to ensure the smooth operation of the Daybreak Shelter Program.
10. Completes all required paperwork, attends in-service training, case review, staff meetings and scheduled supervision.

Qualifications/Skills:

- Ability to work independently and as a team member.
- Strong organizational skills and flexibility.
- Strong understanding of the dynamics of domestic violence and its effects on both women and children.
- Must have initiative, creativity, maturity and sound judgment with an interest in the helping professions.
- Must have a valid drivers' license and reliable vehicle.
- Ability to lift up to 50 lbs.
- Bi-lingual/Bi-cultural preferred.

How to apply:

If you are interested in applying for any of the above positions please complete send resume to:

Email: HR@ywcacentralmass.org

Fax: Human Resources at 508-754-0496

Mail: YWCA Central Massachusetts
Attn: Director of Human Resources
1 Salem Square
Worcester, MA 01608-2090

The YWCA Central Massachusetts is an Affirmative Action/Equal Opportunity Employer.